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MaltaPost Continues Improving its Retail Experience

MaltaPost launches its innovative Postal Kiosk at the University Campus in response to high demand for postal services

As a part of its commitment to provide reliable and convenient postal services, MaltaPost has introduced the first Postal Kiosk at the University Campus.

The self-service Postal Kiosk has been introduced at University Campus due to the high demand for postal services after regular opening hours in this particular area. University students and staff, and residents in the area are enjoying a quicker, easier, and continuous service now that this new technology has been installed. The Postal Kiosk is available 24/7.

The self-service Postal Kiosk relies on innovative software called Swift Postal and enable customers to, not only access postal services but also pay telephone and electricity bills.

The Postal Kiosk is intuitive and easy-to-use. It provides step-by-step instructions to guide users to make the transactions as quickly and efficiently as possible.

"As the national postal operator, MaltaPost is constantly investing in driving technological innovations in the postal market for the sustainable development of the service that will add to customer's convenience" explained Joseph Gafa', CEO at MaltaPost p.l.c.

In the meantime, MaltaPost continues with its plans to develop its Post Offices by finalising the extensive refurbishment project of the Żebbuġ Post Office. "The new design of this Post Office provides a spacious and welcoming environment with a modern touch", explained Daniel Grech, Chief Commercial Officer at MaltaPost p.l.c. "The aim remains to serve our customers in a more comfortable and efficient manner".

The Żebbuġ Post Office is open from Monday to Saturday between 7.30am and 12.45pm.

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MaltaPost Tniedi s- Servizz tal-Postal Kiosk

MaltaPost tniedi s-servizz tal-Postal Kiosk fil-Kampus tal-Università bi twegiba għad-domanda qawwiya għas-servizzi postali

Bħala parti mill-impenn tagħha biex tipprovdi servizzi postali affidabbli u konvenjenti, MaltaPost għadha kemm introduċiet l-ewwel Postal Kiosk fil-Kampus tal-Università.

Il-Postal Kiosk ġie introdott fil-Kampus tal-Università minħabba d-domanda kbira għal servizzi postali wara l-ħinijiet tal-ftuħ regolari f'dik iż-żona partikolari. L-istudenti u l-impjegati tal-Università, kif ukoll xi residenti li joqogħdu viċin, issa jistgħu jgawdu minn servizz kontinwu u aktar mgħaġġel ta' 24 siegħa kuljum.

Il-Postal Kiosk hu servizz effiċenti b'*software* innovattiv bl-isem Swift Postal. Dan il-Postal Kiosk mhux biss jagħti lill-klijenti aċċess għas-servizzi postali iżda jagħtihom ukoll il-faċilità li jħallsu l-kontijiet tad-dawl u tat-telefon.

Il-Postal Kiosk hu ferm faċli biex tużah u jipprovdi istruzzjonijiet biex jgħin lill-konsumaturi jagħmlu tranżizzjonijiet malajr u mingħajr diffikultà.

"Bħala l-operatur nazzjonali tal-posta, MaltaPost kontinwament tinvesti f'teknoloġija ġdida fis-suq postali. Dan mhux biss iżid il-konvenjenza għall-konsumatur iżda jgħin ukoll fl-iżvilupp sostenibbli tal-kumpanija," spjega Joseph Gafà, CEO ta' MaltaPost p.l.c.

Sadanittant MaltaPost tinsab għaddejja bl-iżvilupp ta' Fergħat tal-Posta. Dan l-aħħar għadu kif ġie ffinalizzat il-proġett ta' tisbieħ u manutenzjoni fil-Fergħa tal-Posta ta' Ħaż-Żebbug.

"Id-disinn ta' din il-Fergħa l-ġdida hu magħmul b'tali mod li jipprovdi post spazjuż, b'ambjent modern u trankwill," spjega Daniel Grech, *Chief Commercial Officer* ta' MaltaPost p.l.c. "Il-mira tagħna tibqa' li nagħtu servizz tajjeb u effiċjenti lill-klijenti tagħna."

L-uffiċċju ta' Ħaż Żebbug hu miftuħ mit-Tnejn sas-Sibt mis-7.30 am sas-12.45pm.