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MaltaPost alerts the public about fake social media profiles and online portals

MaltaPost urges the general public to be vigilant for fake facebook profiles and online portals pretending to be official communication channels of MaltaPost p.l.c.

Over the past weeks and months there have been various scam messages, sent by scammers utilising various fake communication media, in an attempt to steal people's money or obtain confidential information, such as bank account numbers and passwords. The latest scam message, currently uploaded on facebook, deceitfully informs that MaltaPost is clearing its postal warehouses and selling lost parcels at giveaway prices. This is yet another scam intended to fool people into clicking a malicious link.

MaltaPost advises its customers that any official news and updates are communicated through the company's verified corporate facebook profile page (facebook.com/maltapost) and the official website (www.maltapost.com). Should a customer receive any suspicious online links, web pages or messages of any type, related to postal services, one should report them immediately. When in doubt it is best to contact MaltaPost directly via email info@maltapost.com or the Customer Care helpline 2122 4421.

A graphic with a red background on the left and a photograph of a warehouse on the right. The red section contains a yellow warning triangle with an exclamation mark, the text "SCAM ALERT!", and a warning about fake Facebook pages. The photograph shows a large warehouse with the Malta Post logo on the roof and stacks of cardboard boxes in the foreground, some with "lost parcel 1.00" labels. A red "SCAM ALERT!" banner is overlaid on the top left of the photo.

SCAM ALERT!

Beware of FAKE Facebook pages and websites impersonating Maltapost.

The Malta Post logo is located at the bottom left of the red section and on the side of the warehouse building in the photograph.