

Quality of Service Performance Results

Official performance results as submitted to the Malta Communications Authority

Financial Year 2020 Next Day Delivery (J+1)

Inportant Note with regards COVID-19

In light of the unprecedented challenges posed by the COVID-19 pandemic, postal performance monitoring was suspended for the Financial Year 2020. This decision, sanctioned by the Malta Communications Authority, was implemented to ensure the safety and well-being of both our staff and customers.