MaltaPost Offering Free of Charge Easipik Locker Service

Recognising the ever-increasing working population when customers are often not home to receive their online shopping, MaltaPost is incorporating Easipik lockers into its parcel delivery operations at no extra cost to the consumer.

Easipik is a well-established service that gives the user the added convenience of collecting parcels from various locations on a 24/7 basis. Collecting a parcel from one of the 16 Easipik locker stations puts an end to the time spent queuing at traditional retail offices and gives the user the opportunity to pick-up their online shopping at any time of day or night from various locations around Malta and Gozo.

To benefit from this service, users are requested to visit https://www.maltapost.com/easipik and register online to receive their Easipik address and unique code. When registered, users are prompted to select the most appropriate parcel locker based on their place of residence and daily commitments. The assigned Easipik address is then used for any future deliveries when buying online. When an item is delivered to the preferred locker, the user will be notified by SMS, with a unique pin-code to open the locker and retrieve the parcel. For added security, registered parcels would require the user to verify his or her account once by visiting a local post office with appropriate identification.

The lockers are located in the following Post Offices, which are accessible on a 24/7 basis: Birkirkara, Marsa, Mosta, Rabat, San Ġwann, San Pawl il-Baħar, Tas-Sliema, Ħaż-Żabbar, Paola, Luqa, Floriana, Valletta, Żurrieq, University of Malta, St Julians and Victoria Gozo.

More information about this service is available at www.maltapost.com/easipik, or from MaltaPost Customer Care on 2122 4421 and easipik@maltapost.com

MaltaPost toffri s-servizz ta’ Easipik Parcel Lockers mingħajr ħlas

Biex tkompli ittejjeb l-esperjenza tax-xiri online għal konsumaturi, MaltaPost daħlet l-Easipik Parcel Lockers fis-sistema tal-operat tagħha mingħajr l-ebda spejjeż żejda għal klijent. Dan għandu jagħmel tajjeb għall-fatt li l-maġġoranza tan-nies li jixtru online ma jkunux id-dar biex jirċievu x-xirja tagħhom.

Easipik huwa servizz stabbilit u konvenjenti li jagħti l-opportunita' lill-klijenti biex jiġbru l-pakketti tagħhom 24 siegħa kuljum minn wieħed mis-16 -il-Parcel Lockers li jinsabu f’diversi lokalitajiet f’Malta u Għawdex. Permezz ta’ dawn il-Parcel Lockers issa l-klijenti se jkollhom kontroll assolut fuq il-ġbir tal-pakketti tagħhom u se jiffrankaw il-ħin moħli jistennew fil-kju fil-Fergħat Postali.

Biex jibda’ juża s-servizz, il-klijent għandu jżur https://www.maltapost.com/easipik jirreġistra *online* biex jirċievi l-indirizz ta’ Easipik u l-*code* tiegħu. Kif jirreġistra, il-klijent jiġi mitlub jagħżel il-Parcel Locker skont il-post tar-residenza tiegħu jew tax-xogħol jew impenji oħra li għandu kuljum. L-indirizz tal-Parcel Locker imbagħad għadu jintuża bħala *delivery address* meta jixtri *online*. Meta l-pakkett jiġi mqassam fil-Parcel Locker magħżul, il-klijent jirċievi SMS b’kodiċi uniku biex jkun jista’ jiftaħ il-*locker* u jiġbor il-pakkett. Għal aktar sigurta', għall-pakketti reġistrati, jeħtieġ li l-klijent iżur il-Fergħa Postali darba biss biex jimla l-formola tal-identifikazzjoni.

Il-lockers li huma aċċessibbli, 24 siegħa kuljum jinsabu f’ Birkirkara, Marsa, Mosta, Rabat, San Ġwann, San Pawl il-Baħar, Tas-Sliema, Ħaż-Żabbar, Paola, Luqa, Floriana, Valletta, Żurrieq, l-Universita', San Ġiljan u r-Rabat, Għawdex.

Għal aktar informazzjoni dwar dan is-servizz, wieħed jista’ jżur www.maltapost.com/easipik jew mill-Customer Care tal-MaltaPost fuq 2122 4421 jew easipik@maltapost.com