

Quality of Service Performance Results



As officially submitted by MaltaPost p.l.c. to the Malta Communications Authority

Financial Year 2006

Period: 1st October 2005 to 30th September 2006

	<u>J+1 Result</u>	<u>J+1 Target</u>	<u>Source</u>
Domestic Ordinary Mail (single-piece mail)	92.14%	90%	Independent End-to-End Measurement
Inbound Ordinary Mail	90.70%	90%	UNEX Measurement System (IPC-Brussels)
Outbound Ordinary Mail	92.80%	90%	UNEX Measurement System (IPC-Brussels)
